

August 26, 2010

To Whom It May Concern:

I am writing you on behalf of the Heritage Park of St. Augustine Owners Association, Inc. Heritage Park is located at 225 Hefferon Drive, St. Augustine, FL 32084. This Community comprises 703 lots, which consists of 555 single family and 148 townhomes. As the Manager of this beautiful Community, I would like to take this opportunity to express my gratitude towards American Eagle Sentry, LLC (AES) for the outstanding service they have provided to our owners and guests.

Heritage Park has used this company to provide security measures for our homeowners and tenants for two seasons in a row and have been extremely satisfied with the results every time. Our most recent assistance from AES has been the entire month of August of this year, and, once again, resulting in flawless security services. The guards at the pool have always been courteous and have never hesitated to help out when needed. They continuously go above and beyond their primary duties to ensure that the owners/residents or visitors/guests are confident that they are in a safe environment and that the company will address the various incidents that arise.

The level of professionalism that we have experienced in dealing with AES has been superb. I feel that our Community is a much safer place with them as our security company and I would not hesitate to recommend them to anyone in need of superior security services for any community or business for access control or security services.

Sincerely,



Michelle Brown, CAM

Community Management Concepts of Jacksonville, Inc.